

SGH Warranty



SURTEES
Railway Supplies

Surtees Railway Supplies: "Suppliers and stockists of railroad equipment and components and spares for all types of locomotives, rail wagons and rolling stock maintenance machines".



SURTEES
ENGINEERING

African Rail & Traction Services: "Sales and rentals of locomotives, trackmobiles and rolling stock. Repair, reconditioning and upgrading of locos, trackmobiles etc. spare parts and service exchange units, fleet management and operation of rail systems".

Surtees Engineering: "Supply and machine / refurbish wheels, axles and wheel sets for rail industry, build and refurbish bogies for locomotives, rail wagons and hoppers, and supply / service / refurbish related equipment for the mining and steel producing industries".

S.G.H warrants all equipment and parts sold by them to be free from defects in material and workmanship and will replace or repair, F.O.R. their factory in Heriotdale or their location designation, any equipment that is confirmed under examination by them to have failed under **normal and competent use** by the original purchaser within the period as stipulated in the purchase contract.

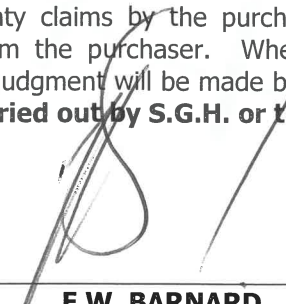
S.G.H. shall not be liable for **normal wear and tear**, nor for any contingent, incidental or consequential damage or expense due to partial or complete inoperability of their equipment for any reason whatsoever.

The Warranty shall not apply to equipment, or parts thereof, which have been altered or repaired, or damaged by improper installation or application by **parties other than S.G.H. or their authorised agents**.

The Warranty shall be subject to equipment being maintained and operated in accordance with the procedures as laid down in the locomotive, rail wagon and permanently way operating and maintenance manuals (Latest revisions). **It will be the purchaser's obligation to operate, service and maintain equipment with the procedures laid down in the manuals.**

The obligation of S.G.H. under this Warranty is conditional upon them receiving prompt notice of claimed defect **within the Warranty period**, and is limited to repair or replacement as aforesaid and as mutually agreed upon by both parties.


Any Warranty claims by the purchaser against S.G.H. must be accompanied by an official order number from the purchaser. When the complaint has been investigated by S.G.H., a mutually acceptable judgment will be made by both parties as to the validity of the Warranty claim. **No work will be carried out by S.G.H. or their authorised agents without an official order number.**



F.W. BARNARD
(Group Managing Director)

2023.10.17

DATE

	Approved By : Group Managing Director	Controlled and issued by: Group Compliance Officer	Revision:	A	B	C	D	E	F	G
			Date:	06/16	06/17	06/18	07/19	10/20	02/21	10/23

SGH Directors: F. Barnard, P. Sokhela, G. Engelbrecht